

Following the successful design and build of the first of four planned data centres at Kao Data Campus in Harlow, JCA was awarded the total FM maintenance services contract for the 160,000ft<sup>2</sup> net technical space.

Our operatives work around the clock to ensure immediate response to any issues that may arise, and to carry out general maintenance and operational duties, including security, cleaning and landscaping. In 2021, Kao Data London One was awarded a highly prestigious Stamp of Approval for Management and Operations by the Uptime Institute. The audit focused on management and operations and evaluated the staffing levels, skill mix, training and qualifications of the data centre staff. It also assessed the effectiveness of maintenance and processes supporting the data centre operations, and reviewed the activities and policies that affect the planning and coordination activities for the site.

